



WINDSOR AREA Service Rates 2017/18

FEE DESCRIPTION	AMOUNT
Placement Fee - Academic Year Program (Non-refundable) Individual students enrolled in Academic Year, semester or partial semester stay	\$375.00
Placement Fee – Academic Year Program Extensions (Non-refundable) Applies to extensions of programs or continuation of studies into next academic year	\$200.00
Monthly Homestay Fee – One Full Academic Year Includes 3 meals per day Includes monthly monitoring and host family payment. Partial stays are pro-rated at \$4375.00 per semester or \$875.00 per month Under age supplement (ages 13 and under) is \$100/month additional	\$8,750
Guardianship – One Full Academic Year (First month non-refundable) Custodian registration and notarization School registration and orientation Includes in person student reporting 2X per semester Partial stays are pro-rated at \$638 per semester or \$150 per month	\$1,275.00
Airport Transfer 'Meet and greet' One-way transfer between airport and community by shuttle service or host family arranged by MLI	Windsor \$150 Detroit \$300
Change of Homestay Fee (Non-refundable) Requested by student for no fault of family	\$200.00

Important Details about Fees

- a. All fees are listed in Canadian Dollars and are inclusive of HST.
- b. Bank fees/wire fees are not included and are to be paid by the sender.
- c. Fees will increase at a standard rate per year and fee schedules will be made available to School District before the close of the previous calendar year.
- d. Academic Year is 10 months from September 1 to June 30. Students are able to stay in homestays during the summer and will be charge the monthly rate. A separate invoice will be issued for summer stays.



PAYMENTS AND REFUNDS POLICY

1. Confirmation of the program and details of the host family, and other program details will be provided to the Visitor and Agent (when applicable), following receipt of payment as per the terms listed on the invoice.
2. Failure to make payment as per the terms of the invoice may result in disqualification from the program and termination of the application. Cancellation fees may apply.
3. All fees on the invoice are unconditional and non-refundable, except under the following terms:
 - a. A refund of a portion (\$250) of the non-refundable Service fees and a full refund of the homestay fees will be granted if Citizenship and Immigration Canada does not issue the Study Permit or Visitors Visa. To obtain a refund, please provide the letter of rejection from Citizenship and Immigration Canada along with a request for refund to the representative processing your application at MLI Homestay.
 - b. Cancellation up to 30 days prior to arrival will be granted a full refund, less the non-refundable Service Fees.
 - c. Cancellation less than 30 days prior to arrival will be granted a refund, subject to a penalty of non-refundable Service Fees and a \$200 cancellation fee.
 - d. Guardianship Fees will be granted a refund for unused period due to cancellation prior to arrival or under extenuating circumstances, less \$125 of the first month and any used portions of full or partial months. Cancellation of guardianship is only applicable when leaving Canada and the MLI Homestay program upon termination of studies with the "Visitor"
 - e. In the event of being required to leave the program because of failure to obey program rules, a breach of law, policy or regulation determined by MLI Homestay, the governing legal authorities, and the school/school board (if applicable) no refund is provided.
 - f. After arrival,
 - a. Long-term participants who have pre-booked and pre-paid a long-term stay (more than 8 weeks) and decide to cancel MLI Homestay services after arrival are required to give a 2 month notice period. The request must be made in writing. The refund will be calculated based on the remaining homestay fees, less non-refundable Service Fees, 2 months of homestay fees and \$200 cancellation fee.
 - b. Short-term participants (8 weeks or less) who decide to cancel MLI Homestay services after arrival are required to give a 2 week notice period. The request must be made in writing. The refund will be calculated based on the remaining homestay fees, less non-refundable Service Fees, 2 weeks of homestay fees and \$200 cancellation fee.
 - g. In the case of extenuating circumstances or medical issues that result in cancellation of all or part of the reserved MLI Homestay services, supporting documentation from a medical professional or other authoritative body will be requested at the time of refund request.
 - h. All refund requests will be reviewed. Refunds will be made on a case by case basis.
 - i. Relocation to a new host family will result in a relocation service fee charged to the participant.